

WARRANTY INFORMATION

Congratulations on your purchase of this quality product!

Movement systems from GRASS are brand products which guarantee functional comfort, technical precision, progressive design, tested quality, absolute reliability and exemplary respect for the environment. Our slide and drawer systems as well as our hinge, flap and corner cabinet systems are all manufactured to the highest industrial standards and reflect the expertise gained in over 60 years of experience as a developer and manufacturer of functional movement systems.

LIMITED LIFETIME WARRANTY

GRASS Australia / New Zealand Pty Ltd ("Grass") warrants to the original consumer (the "Consumer") its hinges, drawer slides, and accessory hardware manufactured by Grass against defects in materials and workmanship, as determined by Grass, for hinges, drawer slides or accessory hardware. This warranty does not cover any causes of malfunction other than defects in materials and workmanship, such as malfunctions caused by misuse, abuse, accident, modification, improper installation, or usual and customary wear. Grass will send a replacement product to the Consumer, and the Consumer shall be responsible for the shipping and handling fee currently in effect at the time of replacement. This warranty specifically does not include costs for removal of the defective product or installation of the replacement. If the defective product has been discontinued, Grass reserves the right to replace the defective product with a comparable product currently manufactured. There is no guarantee of full interchangeability offered, and the warranty does not apply to a discontinued product if at Grass' discretion a comparable product is not available. The warranty period for electrical components Sensomatic, is limited to 2 years from time of purchase. In the unlikely event of a failure, it must be also proven that these components have been used in conjunction with related Grass movement systems.

To obtain a replacement under this Limited Warranty, the Consumer must return the defective product, postage prepaid, to:

GRASS Customer Service, 10-12 Amsterdam street, Richmond, Victoria Australia, 3121

A written representation of the nature and cause of the defect must be enclosed with the returned defective product. Please allow approximately 4 weeks for delivery of the replacement product(s). ALL WARRANTIES IMPLIED BY STATE LAW, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED AS SET FORTH ABOVE. However, some states do not allow limitations on how long an implied warranty lasts, so the above limitations might not apply to you. WITH THE EXCEPTION OF ANY WARRANTIES IMPLIED BY STATE LAW AS HEREBY LIMITED, THE FOREGOING EXPRESS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL, WRITTEN, EXPRESS, OR IMPLIED. GRASS' WARRANTY OBLIGATIONS AND THE CONSUMER'S REMEDIES HEREUNDER ARE SOLELY AND EXCLUSIVELY AS STATED HEREIN. IN NO EVENT SHALL GRASS BE LIABLE FOR ANY LOSS OF REVENUE OR PROFITS, LOSS OF USE OF EQUIPMENT, OR OTHER CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM THE USE, INSTALLATION, PERFORMANCE, OR FAILURE OF ITS PRODUCTS. However, some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions might not apply to you. This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state.



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